



2017 Chili Bowl Classic 5k

FAQ's

About the Race

When does the race begin?

- *The race will begin at 9:30 am on Saturday, February 25th*

Where does the race begin?

- *On St. Clair Avenue in front of the Galleria at Erieview in Cleveland, OH.*

When does race day registration/packet pick-up begin?

- *Race day registration and packet pick-up will begin at 8:00 am inside the Galleria near the food court and will end at 9:25am*

Registration Information

There are 3 ways to register:

- *You can register online; the deadline for online registration is Friday, February 24th at 9:00 am.*
- *You can also register by mail. Mail-in registrations must be postmarked by Wednesday, February 22nd. Completed forms and payment can be mailed to:*

*Hermes Sports and Events
2425 W. 11th Street
Suite #2
Cleveland, Ohio 44113*

**Please make checks payable to Hermes Sports and Events.*

- *Registration can also be completed in person at the early packet pickup at Fleet Feet locations on Thursday, February 23, at Café Sausalito on February 24, or on RACE DAY.*

Is it safe to register online with my credit card?

- *Yes, Hermes Sports & Events has partnered with Active.com, who is a leader in online registration. It is safe and secure. There is a small processing fee when registering online. If you are not comfortable registering online, you may send your registration with a check through the mail.*

If I am registering with a family member, can I fill out one registration form?

- *No, we require individual entry forms for each participant to make sure that we have all the information we need for that participant. We will not accept two names on one form.*

Will you send me a confirmation?

- *All online registrations will receive confirmation via e-mail. For mail-in registration, you will receive a confirmation email as long as you provide a valid email address on your entry form.*

Packet Pick-Up Information

Where can I pick up my race packet?

We will have several locations for packet pickup. You must specify at which location you would like to pick up.

Thursday, February 23, from 10am until 7pm at all 4 Fleet Feet locations.

Fleet Feet - Westlake

Fleet Feet - Strongsville

Fleet Feet - Pepper Pike

Fleet Feet - Northfield

Friday February 24 - Café Sausalito in the Galleria from 11am - 1:30pm

Saturday February 25

- *Race day pick up begins at 8am near the Food Court in the Galleria and ends at 9:25am*

If I am pre-registered for the race, do I need to bring anything to packet pick-up?

- *It is not required but we ask that you bring your confirmation email for easy pickup*

Can someone else pick up my race bib and t-shirt?

- *Yes, both can be picked up by/for family and friends. Please have them bring a copy of your registration confirmation for easy pickup.*

Results and Awards

How is this race timed?

- *This race is an officially timed event using the disposable B-tag timing system. Timing chips are attached directly to the back of your bib number and are to remain adhered for the duration of the event. You do not need to return your timing chip after the race.*

Where can I see my results?

- *Results will be posted directly after the race on our website. Locate the race and click the 'Results' link or on the home page, go to the [Race Results](#) tab. You may need to refresh your browser to view.*

When will the results be posted?

- *The results will be posted before noon upon completion of the race*

What do I do if my results are incorrect or missing?

- *After the results have been officially posted, please contact Kyle Wilson at kwilson@hermescleveland.com with any concerns*

Does this race provide any kind of awards?

- *Yes, we will have awards for the top three overall male and female finishers in the 5k, along with the top three finishers male and female in the following age groups:*
- *14 & Under, 15-19, 20-24, 25-29, 30-34, 35-39, 40-44, 45-49, 50-54, 55-59, 60-64, 65-69, and 70 & Over*
- *There will be an awards ceremony immediately following the race where you can claim your award.*

I could not pick up my award on race day, how can I get my award?

- *There are three additional ways to get your award:*
 - *You can pick up the awards at the Hermes office located at 2425 West 11th Street, Suite #2 , Cleveland, OH 441143*
 - *We can send your award to one of the Fleet Feet stores for pickup (Pepper Pike, Northfield, or Westlake). Contact Karen at khentemann@hermescleveland.com to make arrangements.*
 - *We can send your award to the next Hermes race you plan to run. Contact Karen at khentemann@hermescleveland.com to make arrangements.*
- *We do NOT mail awards*
- *Awards can be claimed for up to 30 days after the race.*

Race Day Logistics and Information

Where can I park the morning of the race?

- *Street/meter parking is available if you can find a spot or you can park at the HEATED Galleria parking garage off of Lakeside Avenue for \$5.*

Is there a bag check?

- *There will not be a bag check.*

Am I able to bring my dog or a stroller to the race?

- *Dogs and strollers are welcome, but please stay to the back of the start area for the safety of the runners. Dogs will NOT be allowed in the Galleria.*

Refunds and Transfers

I can no longer participate in the race due to an injury or scheduling conflict, can I get a refund or transfer to another person?

- *Sorry, but all entries are non-refundable. Once we've received and processed your entry, you will not receive a refund, you may not give or sell your race number to other people, and entry fees are not transferable to the next year's race or any other race.*
- *You are able to transfer your entry to another person for a fee of \$10.00. This can be done at any of the packet pickups prior to race day. **There will be NO transfers on race day!***

If I am unable to attend and I have already registered, can I still get my t-shirt?

- *Yes, you can pick up your shirt at our office the following week - we do not mail shirts. Please call the office ahead of time to let us know that you are coming.*

*Hermes Sports & Events
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Cleveland Ohio 44113*

Miscellaneous

Can I volunteer?

- E-mail Karen Hentemann at khentemann@hermesccleveland.com if you are interested in volunteering for the race.

Do I have to run the race or can I walk instead?

- You may walk the course. However, the police may ask you to move to the sidewalk as the race draws to an end.

What is the weather typically like at this race?

- The weather in Northeast Ohio is always unpredictable! For up-to-date forecast information, [click here](#).

What should I bring to the race?

- While this depends on personal preference, a typical race packing list includes your running shoes, spare shoes/socks in case of inclement weather, layers or a change of clothes, a watch, your registration confirmation (if you need to pick up your packet), and your race bib (if you have already picked up your packet).

How is the course- does it have many hills?

- For the most part the course is flat. There are some small hills along the way.

For how long will the course be open?

- The course will stay open until about an hour after the race start time. Ultimately the police decide when to close the course for everyone's safety.

I noticed this event is part of the Road Race Series. Do I have to be registered for that to participate?

- No, this race is open to all interested participants. For more information regarding the Road Race Series, please go to the Road Race Series link on our website.